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### The Impact of Artificial Intelligence on Financial Forecasting

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## Abstract

This paper explores the revolutionary role of artificial intelligence in financial prediction in Pakistani financial sector that is in the development stage. The study used a mixed-methods research design to collect data on 150 participants who are financial professionals in major Pakistani cities through the administration of structured questionnaires, which received a 82 percent response rate, as well as semi-structured interviews of 20 executives at the management level. The secondary data was used in the works of State Bank of Pakistan as well as Pakistan Stock Exchange and institutional annual reports in the past 2020-2024 years. Quantitative research with SPSS confirmed that there is indeed a link to AI implementation and improvement of forecasting accuracy, with measured improvement of forecasting accuracy ranging between 23-35 percent. Key implementation problems as indicated through qualitative findings were skill gaps, inadequate infrastructure and uncertainties over regulations. Through this research, it is proved that AI-based forecasting is much more effective than the conventional approaches to volatility-related predictions, risk assessment, and market trends analysis. Effective implementation, however, can only be achieved through heavy expenditure in developing human capital and infrastructural technological enhancement. This study can be used to understand how AI operates in its application within emerging financial markets and offer meaningful suggestions to financial banks in Pakistan that are interested in gaining a competitive edge by innovating in terms of capability forecasting.

**Keywords:** Role, artificial intelligence, financial prediction, Pakistani financial sector, development stage, State Bank of Pakistan, Pakistan Stock Exchange.

## Introduction

The financial world has experienced massive evolution with the introduction of Artificial intelligence technologies that have transformed how forecasting is conducted and how decisions are made entirely. The current financial institutions have the trend of using AI powered systems to crunch large volumes of data, find common and intricate patterns, and make prognosis that would not have been possible under the traditional statistical methods (Chen et al., 2024). This technological revolution has become especially relevant in the emerging markets, as financial institutions operating in them experience challenges peculiar to the markets and economic environment they work in, regarding market volatility, regulatory environment, and technological readiness development.

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The financial sector in Pakistan, which includes commercial banks, investment firms, and insurance companies has started adopting AI-powered technologies to improve the efficiency of operations and the ability of corporations to compete in an evolving digitalized business environment. The current measures taken by the State Bank of Pakistan to support fintech-driven innovation and digital banking modernization have produced the environment that favors the AI adoption in the realm of various financial players (Khan & Ahmad, 2023). The biggest Banks in Pakistan (HBL, UBL, and MCB) have started their pilot programs on AI based around risk management, customer analytics and predictive modeling to enhance their forecasting abilities.

The importance of proper financial forecasting cannot be overemphasized in the context of Pakistan in regards to institutions being able to deal with complexities such as the volatility of the currency, inflation, and changing regulatory requirements. The conventional forecasting models which rely more on historical data analysis and the experiences of experts have shown to lack the ability to capture the dynamicity of present-day financial markets (Rahman et al., 2024). The use of the machine learning algorithms, neural networks, and deep learning models has shown good prospects and potential towards improving prediction accuracy and minimizing forecasting errors.

Currently, AI in financial forecasting has diverse applications such as stock price prediction, credit risk prediction, portfolio optimization and market sentiment analysis. These apps utilize advanced algorithms with the capacity to process both structured and unstructured data, such as financial reports, market signals, news sentiment, and social media patterns (Sharma & Hassan, 2023). The capability to analyze real-time data flows and adjust the changing situations in the market can be seen as the ultimate change of the forecasting situation, static into dynamic and mathematized into self-learning (Aslam, Aslam et al. 2025). The adoption of AI in the financial forecasting process poses numerous challenges especially in the underdeveloped economies such as Pakistan. These factors are technological infrastructure constraints, lack of sufficient skills in AI capabilities, data quality concerns and regulatory concerns (Aslam, Aslam et al. 2025). Financial bodies should also consider ethical issues: algorithm clarity, elimination of prejudice, and privacy of their customers (Ahmed et al., 2024). Effective AI technology integration necessitates significant investment in creating human capital, technological systems integration, and organization change management. The journey of digital transformation in the Pakistani financial sector has taken an impetus

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after the COVID-19 as financial institutions realize the urgency of the advanced analytics and predictive capabilities. The heightened volatility witnessed by the Pakistan Stock Exchange has generated the need to have tools that can make anticipations based on complex market phenomenon (Ali & Khan, 2023). Financial organizations are becoming more interested in the potential competitors offering gages AI forecasting system advantages that will allow gaining real-time insights and contribute to strategy-making processes.

The field of AI in financial forecasting has shown encouraging findings around the world, with some studies confirming that the predictive capacity in specific financial attributes has come up fast in a considerable manner. It has been found that deep learning models perform best in stock price prediction with an accuracy of over 85 percent in certain market situations (Liu et al., 2024). Nevertheless, the relevance and utility of these models in Pakistani context has not been researched much, and an apparent research gap exists which the proposed study will fill.

The concern regarding the relevance of human expertise in financial decision-making requires more attention as well with the inclusion of AI in the financial forecasting. Although AI applications are efficient at pattern recognition and data analysis, human expertise is still required in its interpretation, market context, and decision-making (Hassan & Mahmood, 2023). The viability that will enable the best combination of automated artificial intelligence-generated insights and human knowledge is an important factor in financial institutions deploying artificial intelligence.

The existing literature implies that bringing AI into the field of financial forecasting will be successful only in case of a holistic approach to this challenge, which should include technology adoption and organizational change, employee skills development, and regulatory compliance. These various aspects pose a challenge to Pakistani financial institutions to work on strategies that respond to multiple dimensions with reflection to the local market conditions, regulations, and cultural components (Butt & Iqbal, 2024). The other crucial factor that should be considered when deploying AI sustainably would be the development of local AI capabilities and collaboration with technology providers.

The research contributes to narrowing this sharp knowledge gap of the influence of AI in the financial forecasting of Pakistan, with its unique attributes in economic and regulatory situations. By analyzing both numerical measures of performance and first-hand implementation examples, the study will offer a broad perspective on the potentials and

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constraints of the AI in the Pakistani financial sphere adoption. The results will add to the already existing body of research on AI applications in emerging financial markets and provide practical considerations to be referred to by their stakeholders to exploit future AI technologies.

## **Research Objectives**

1. To determine the level of AI integration in financial forecasting in Pakistan financial institutions - This purpose is to define what levels and types of financial institutions AI is already implemented in Pakistan, in which AI tools and methods are being used, how well integrated with existing forecasting systems, it is in the Pakistani financial institutions.
2. To examine how the integration of AI is changing forecasting accuracy and efficiency - This research objective aims to quantify the increase in forecasting accuracy and efficiency with the help of AI through monitoring of different key performance indicators such as accuracy rate, error reduction before and after implementation of AI, and cost-efficiencies within various forecasting applications.
3. To establish organizational, technological, regulatory and human capital areas that could be key challenges, barriers, and success factors of AI adoption within the financial sector of Pakistan - This objective will help to determine the organizational, technological, regulatory and human capital factors that can either hinder the adoption of AI successful adoption and their remedial strategies.

## **Research Questions**

1. How advanced and in what way is the adoption of AI in financial forecasting practices by Pakistani financial institutions? The current state of AI application, i.e., what forms of AI technologies are in use, in which areas of forecasting they are being applied, and what institutional types and the level of adoption can differ, is discussed in this question.
2. What impact does implementation of AI in Pakistani financial institutions have on the accuracy of forecasting, efficiency and quality in decision making? The question under investigation here is what specific effects of AI adoption can be measured, such as a prediction accuracy level percentage, the processing time, and decreasing the number of errors, cutting costs, and enhancing strategic decision-making.
3. What do you see as the main challenges and enablers to successful adoption of AI in financial forecasting in Pakistan regulatory and economic environment? The question will address in detail those elements which support or hinder the achievement of AI in terms

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of technological base, availability of skills, compliance with regulations, organizational culture and market characteristics special to Pakistan financial sector.

## **Significance of the Study**

The study has a considerable importance to many stakeholders to the Pakistan finances industry and can add relevant knowledge levels to how the rest of the world understands implementing AI in emerging financial markets. The research fills an important knowledge gap on the practical uses and implications of artificial intelligence technology-related solutions in financial forecasting in developing economies, in this case, in reference to the peculiarities of the financial forecasting in Pakistan, which is a fast-evolving economic setting. To financial institutions, the studies offer empirical research on quantifiable benefits of adopting AI including some specific parameters on the improvement in accuracy, efficiency, and cost savings to inform investment using the results as empirical data to guide future decisions and strategic planning. The results provide new realities in the field of risk management; adoption strategies of technology and organization change management practices within the Pakistani context. Regulatory frameworks and policymakers can gain a clear picture of the existing situation in AI adoption and make an informed decision about regulation and compliance requirements, as well as supporting policies to promote innovation without destabilizing the financial sector and protecting consumers.

## **Literature Review**

The change in the artificial intelligence approach to financial forecasting exemplifies a paradigm shift away from standard econometric models to more advanced and highly-sophisticated machine learning techniques able to handle large volumes of data and discover non-linear connections between them. Initial work in this area was almost generally limited to neural network applications to stock price prediction, with foundational papers indicating that neural networks can achieve greater success than traditional time series approaches (Zhang et al., 2021). The incorporation of deep learning models especially Long Short-Buffer Memory (LSTM) and Convolutional Neural Networks (CNNs) have increased the effectiveness in capturing temporal activities and spatial behaviors in financial data resulting in high accuracy in forecasting across different market environments.

Modern texts point to the multidimensional character of AI use in financial prognostication, which goes way more than mere price forecasting to risk evaluation, credit rating, portfolio selection, and market mood. Most recent research has found strong results in

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ensemble methods, which can combine several AI based algorithms to achieve consistently strong forecasting, and hybrid models, which employ both technical and fundamental analysis, perform particularly well (Kumar & Patel, 2023). The factor of incorporating social media sentiment, satellite imaging, and economic indicators in increasing the range of data beyond the scope of AI-driven forecasting adds a layer of relevancy and predictive power to forecasts markets and enhances a more inclusive market picture.

Application of AI in the developing financial market has its own challenges and opportunities that vary greatly compared to developed market conditions (Aslam, Aslam et al. 2025). Studies on markets resembling Pakistan have emphasized the need to focus on resolving data quality challenges, regulatory developments, and infrastructure constraints, which may interfere with the success of AI implementation (Rahman et al., 2024). Researchers have documented culturally specific aspects, perception of risk, and regulatory unclarity as important factors that may affect the choice of technologies to be implemented and the success of such implementations in the context of the South Asian financial markets.

The frequently changing nature and structural breaks associated with emerging financial markets proves to be a focused area where machine learning algorithms have proven especially effective. The studies have revealed that adaptive models fit to learn new market conditions are better than fixed models in those markets with recurring changes such as regime shifts and economic volatility (Ahmed & Shah, 2023). The flexibility of the AI systems to update models using the current information in real-time and changing predictions has been significant in markets that occur to be growing and changing over time.

This has been made possible by the incorporation of natural language processing (NLP) technologies in financial forecasting to provide opportunities to consider qualitative information in quantitative models. Transcript-based predictive models have also shown great wisdom in how news sentiment, regulatory disclosures, and social media chatter influence price movements when these data are combined with standard financial variables (Hassan et al., 2024). Recently this development has been pertinent to the emergent markets where the gap in information and market inefficiency exists leading to the utilization of sentiment-based prediction models.

Applications of AI in financial forecasts have been under the spotlight in the past literature and research papers have shown better results in assessing credit risks, market risks, and operational risks. High-performance AI models have demonstrated the prowess to



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unearth implicit patterns and generating novel connections that conventional risk models fail to account, thereby resulting in more precise risk estimation and effective judgment (Khan & Ahmed, 2022). The use of explainable AI has allayed fears of model obscurity and regulatory conformance, which have created an impression that AI driven risk models are more acceptable both with the regulatory bodies and the internal stakeholder groups.

The impact of data quality and preprocessing on AI-based financial forecasting has been the subject of numerous studies, which all underscore the essentiality of high-quality, wholesome, and applicable datasets on model performance. Evidence indicates that ineffective AI models can be greatly impeded by low data quality, giving rise to biased forecasting, inaccurate results, and unreliability (Malik & Butt, 2023). The creation of sound data governance infrastructures and real-time data quality monitoring tools has become a key requirement in achieving effective implementation of AI systems in the financial sector.

Leadership support, organizational culture, and change management capabilities have all been discussed as important factors related to AI adoption in financial institutions in the recent literature, in addition to several other aspects. Studies have depicted that institutions that have well-formulated digital transformation strategies and favorable organizational cultures realize realizable results of AI implementation where those that lack these attributes do not. The need to cross-functionally collaborate amongst technologies, business, and risk management teams has ever since been presented as one of the success factors to successful AI integration.

The research on the relationship between the promotion of innovation in AI and consumer protection has been carried out, especially on the regulatory space of such attributes. The literature has also identified the need to have adaptive regulatory regimes which are able to combine technological innovation with sustainability, financial stability and market integrity (Iqbal & Mahmood, 2023). The implementation of regulatory sandboxes and other policies promoting innovation have also proved to positively affect the rate of adoption of AI and success of implementation in different jurisdictions.

It is well documented that human capital needs necessary to complete AI implementation in financial institutions play a major part in determining whether the integration will be successful or not since key skills gaps exist, and proper channels should be enabled to ensure that this gap is filled. Research has demonstrated that effective adoption of AI is a synthesis of technical proficiency, sector-specific knowledge, and transformation



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management skills that are typically limited in the developing world (Qureshi & Khan, 2024). The significance of training and development initiatives, academia alignment, and knowledge transfer systems has also been stated as crucial to developing sustainable AI capabilities.

Comparative analysis of how various kinds of financial entities have implemented AI has shown sharp differences in adoption strategies, implementation choices, and success rates. The magnitude of AI adoption and the quality of its implementation tend to be very high in large commercial banks but not so in small ones, mainly because of access to resources and technological foundation (Shah & Ahmad, 2023). Smaller institutions have demonstrated the ability to harness technological advantages (such as resource-limited AI applications and collaborations) in order to compensate their relative lack of resources and gain a competitive standing.

The financial cost of AI adoption into financial institutions has also been measured in a number of studies, with studies showing a very big cost-benefit in terms of costs saved in operation, efficiency provided and incremental underwriting capabilities. And those institutions that deploy AI-based forecasting offerings generally realize saving of 15-30 percent in cost in the associated operations domains accompanied by better services levels and customer satisfaction (Butt et al., 2024). The scalability feature and continuous incrementalism nature of AI systems are among the factors that bring about long-term economic returns over prolonged implementation timeframes.

## **Research Methodology**

The researches have adopted the cross-sectional design and mixed research method, which allows analyzing the influence of artificial intelligence on financial forecasting in the Pakistani financial sector. Primary information was gathered using structured questionnaire that was administered to a sample of 150 financial analysts, investment managers, and banking experts in key financial institutions located in Karachi, Lahore, and Islamabad with response rate of 82 percent. Further, semi-structured interviews with 20 senior executives of prominent banks, investment companies, and fintech firms were carried out to understand more about the challenges that implementation of AI entails and the results of the implementation. Secondary data were obtained on the State Bank of Pakistan reports, Pakistan Stock Exchange and annual reports of major financial institutions of 2020-2024. The quantitative data were analyzed with the help of the SPSS software; the descriptive statistics, correlation analysis, and multiple regression analysis models were used to reveal

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interdependency between the AI adoption and accuracy of the forecasts. The interviews were analyzed using the thematic analysis method of analysis, whereby qualitative data obtained was analyzed to determine emerging patterns and themes. The researcher used the convenience sampling method because accessibility was an issue in the Pakistani financial industry. Ethical considerations were addressed by establishing consent in all the participants as well as ensuring that data were kept confidential. The study design has been structured combining the technological adoption theories with financial forecasting models to have an overall view of AI as a revolutionary aspect of the fiscal sector in Pakistan.

## Results and Data Analysis

### Quantitative Analysis

The quantitative analysis of survey data from 123 respondents (82% response rate from 150 distributed questionnaires) across Pakistani financial institutions revealed significant insights into AI adoption patterns, implementation outcomes, and performance metrics. The demographic profile of respondents included 45% from commercial banks, 28% from investment firms, 18% from insurance companies, and 9% from fintech organizations, providing comprehensive representation across the financial sector.

**Table 1: Current AI Adoption Status in Pakistani Financial Institutions**

Institution Type	No AI Pilot Implementation	Stage	Partial Implementation	Full Implementation	Total
Commercial Banks	8 (14%)	15 (27%)	22 (40%)	10 (19%)	55 (100%)
Investment Firms	12 (35%)	10 (29%)	8 (24%)	4 (12%)	34 (100%)
Insurance Companies	9 (41%)	7 (32%)	4 (18%)	2 (9%)	22 (100%)
Fintech Companies	1 (8%)	2 (17%)	4 (33%)	5 (42%)	12 (100%)
<b>Total</b>	<b>30 (24%)</b>	<b>34 (28%)</b>	<b>38 (31%)</b>	<b>21 (17%)</b>	<b>123 (100%)</b>

The data reveals that 76% of surveyed financial institutions have initiated some level of AI implementation, with commercial banks leading adoption rates at 86%. Fintech companies

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demonstrate the highest proportion of full implementation at 42%, reflecting their technology-first approach and agility in adopting new innovations. Traditional institutions show more cautious adoption patterns, with significant proportions still in pilot or partial implementation phases. The relatively low full implementation rate of 17% across all institution types indicates that AI adoption in Pakistan's financial sector remains in early developmental stages, presenting substantial growth opportunities.

**Table 2: AI Applications in Financial Forecasting**

Forecasting Application		Currently Using	Planning Implementation	Not Considering	Mean Effectiveness Rating
Stock Price Prediction		42 (34%)	38 (31%)	43 (35%)	4.2/5.0
Credit Risk Assessment		58 (47%)	35 (28%)	30 (25%)	4.5/5.0
Market Volatility Forecasting		35 (28%)	45 (37%)	43 (35%)	4.1/5.0
Portfolio Optimization		28 (23%)	41 (33%)	54 (44%)	4.3/5.0
Currency Exchange Prediction		31 (25%)	39 (32%)	53 (43%)	3.9/5.0
Liquidity Forecasting		45 (37%)	42 (34%)	36 (29%)	4.4/5.0
Regulatory Compliance Monitoring		39 (32%)	48 (39%)	36 (29%)	4.0/5.0

Credit risk assessment emerges as the most widely adopted AI application, utilized by 47% of institutions, with the highest effectiveness rating of 4.5/5.0, indicating strong practical value and measurable benefits. Liquidity forecasting follows closely at 37% adoption with a 4.4/5.0 effectiveness rating, reflecting the critical importance of cash flow management in Pakistan's financial environment. Stock price prediction, despite being a prominent AI application globally, shows moderate adoption at 34% but receives a high effectiveness rating of 4.2/5.0.

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The high proportion of institutions planning implementation across all categories suggests strong future growth potential, with market volatility forecasting showing the highest planned implementation interest at 37%.

**Table 3: Forecasting Accuracy Improvements Post-AI Implementation**

Forecasting Domain		Pre-AI Accuracy (%)	Post-AI Accuracy (%)	Improvement (%)	Statistical Significance (p-value)
Short-term Predictions	Stock	62.3	78.9	26.7%	p < 0.001
Credit Prediction	Default	71.8	89.2	24.3%	p < 0.001
Market Forecasting	Volatility	58.4	76.1	30.3%	p < 0.001
Portfolio Performance Prediction		65.7	82.4	25.4%	p < 0.001
Currency Movement Forecasting		55.9	71.3	27.5%	p < 0.05
Interest Rate Prediction	Rate	68.2	84.7	24.2%	p < 0.001

The accuracy improvement analysis demonstrates statistically significant enhancements across all forecasting domains, with improvements ranging from 24.2% to 30.3%. Market volatility forecasting shows the highest improvement at 30.3%, reflecting AI's superior ability to process complex patterns and multiple variables simultaneously. All improvements show statistical significance at  $p < 0.05$  level, with most achieving  $p < 0.001$ , indicating highly reliable results. These substantial accuracy improvements translate directly into better investment decisions, reduced risk exposure, and enhanced profitability for implementing institutions.

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**Table 4: Operational Efficiency Metrics**

Efficiency Metric	Before Implementation	AI After Implementation	AI Improvement	t- statistic
Forecast Generation Time (hours)	18.6 ± 4.2	3.4 ± 0.8	81.7% reduction	t = 15.23**
Data Processing Speed (records/hour)	2,450 ± 380	12,800 ± 950	422% increase	t = 18.94**
Error Detection Rate (%)	23.7 ± 6.1	67.8 ± 8.3	186% increase	t = 12.67**
Cost per Forecast (PKR)	8,450 ± 1,200	2,100 ± 350	75.1% reduction	t = 21.45**
Staff Hours Required	42.3 ± 7.8	8.7 ± 2.1	79.4% reduction	t = 17.89**

\*\* indicates statistical significance at  $p < 0.01$  level

Operational efficiency metrics reveal dramatic improvements following AI implementation, with forecast generation time reduced by 81.7% from an average of 18.6 hours to 3.4 hours. Data processing speed increased by 422%, enabling institutions to handle significantly larger datasets and generate more frequent updates. Cost per forecast decreased by 75.1%, representing substantial savings that justify AI investment costs. Error detection rates improved by 186%, indicating enhanced quality control and reduced manual oversight requirements. All efficiency improvements demonstrate high statistical significance, confirming the reliability and consistency of AI-driven operational benefits.

**Table 5: Investment and ROI Analysis**

Institution Size	Average Investment (PKR Million)	AI Annual Savings (PKR Million)	Cost Revenue Enhancement (PKR Million)	ROI Period (months)
Large Banks (>100 branches)	45.6 ± 8.2	22.3 ± 4.1	18.7 ± 3.9	13.2 ± 2.8
Medium Banks (25-100)	28.4 ± 5.7	14.8 ± 2.9	11.2 ± 2.4	15.8 ± 3.2

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branches)					
Small	Banks	12.7 ± 2.9	6.9 ± 1.8	4.3 ± 1.2	18.4 ± 4.1
(<25 branches)					
Investment		22.1 ± 4.8	11.6 ± 2.7	15.8 ± 3.6	11.7 ± 2.5
Firms					
Insurance		16.8 ± 3.4	8.2 ± 1.9	7.4 ± 1.8	16.2 ± 3.7
Companies					

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Investment analysis reveals positive ROI across all institution types, with payback periods ranging from 11.7 to 18.4 months. Large banks demonstrate the shortest ROI period at 13.2 months due to economies of scale and higher transaction volumes. Investment firms achieve rapid returns at 11.7 months, reflecting the high-value nature of investment decisions and trading activities. The combination of cost savings and revenue enhancement creates compelling business cases, with total annual benefits exceeding initial investments within two years for all institution categories.

## Qualitative Analysis

The qualitative coding of the semi-structured interviews with 20 senior executives of Pakistani major financial institutions yielded great ideas on strategic, operational and cultural aspect of AI implementation in financial forecasting. The thematic analysis identified 5 key themes strategic drivers, implementation challenges, organizational transformation, regulatory considerations and future outlook.

## Strategic Drivers and Motivations

The need to keep up with the competition in the realm of rising digitalization has been highlighted by 85% of the participants as the key motivation factor of AI adoption. According to a top manager of one of the leading commercial banks: our customers demand timeliness and customization that is beyond the capabilities of conventional solutions. Another important area of driver was the market volatility management, which is crucial to Pakistan economic environment as well. Investment firm officials stated that AI can be used to handle multidimensional data feeds and can therefore provide superior risk-adjusted returns in volatile markets.

Answering the question of ultimate motivation to invest in AI technologies, 70% of the participants pointed to the possibility to achieve revenue growth due to the accuracy of forecasts. Insurers have been excited about the potential of AI to streamline product pricing

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and claim forecasting, which has long relied on experience and data history. Fintech leaders struck a unison voice on the necessity of AI in supporting new innovative financial products and services that distinguish their operations against the traditional financial institutions.

Lessening costs of operations was among key targets of the participants but was of lesser significance than other aspects such as competitiveness and strategy. Operational executives, however, revealed high potential in process automation and efficiency gains in routine forecasting activities that absorb a lot of human resources. The strategic character of adopting AI implies that institutions consider AI technologies rather than operational improvements.

## **Implementation Issues and Obstacles**

The aspect that was rated as the most important implementation issue was data quality (mentioned by 90 percent of the participants). Executives cited challenges in regards to integrating data with various legacy systems, verifying data similarity, and being able to keep data up to date across business units. A risk management director said, "The historical data that our company maintains has inaccuracies that need to be cleaned out so that the AI models can be trained using it." Implementation was also complicated by the fact that institutions did not use a standard pattern of data which was uniform across institutions.

Lack of skills was another primary obstacle, as three out of every four participants noted they had trouble finding AI specialists and data scientists. The constraints in terms of the availability of professionals with both AI expertise in the financial domain raised specific challenges. Some of the executives cited both the need to invest in lengthy training programs and the necessity of collaborating with universities in order to build internal skills. The labor-intensive cost of available experienced AI talent also compromised the time and budgets associated with the implementations.

Regulatory uncertainty was an issue to 65 percent of respondents, specifically in regard to model validation, explainability requirements, and consumer protection compliance. Bank officials complained about regulatory hurdles and insurance companies were concerned with actuarial approvals to AI-driven decision systems. The lack of clear regulation with regard to AI use in financial services developed reserved directions on its use in various institutions.

For the smaller institutions, the shortage in technical infrastructure played disproportionately affecting half of the respondents working in medium and small institutions due to lack of



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adequate computing resources and poor connectivity. The entry of cloud-based solutions was posited as the solution but what hindered its adoption was the issue of data security and compliance with existing regulations. The integration with other systems posed other complexities hence major IT investments and changes to the system are necessary.

The need to manage change came out as a noted issue by 70 percent respondents, with staff resisting change due to issues of job loss and process automation as the biggest concerns. Middle management resistance to adoption of new forecasting methodologies also overrode implementation in some of the institutions. Executives pointed to a need to address change management in an all-encompassing way, as well as to communicate the purpose of AI to stress that it will not take over human knowledge.

## **Organizational Repair and Cultural Reform**

Application of AI led to important reorganizing in 80 percent of participating institutions, with a number establishing AI teams or centers of excellence. The new role of AI strategists, model validators, and algorithmic auditors indicated the special competences one had to possess to make implementation successful. It dramatically changed cross-functional working across technology, business and risk management departments.

The cultural change that replaced the old-fashioned way of making decisions with data-based decision-making has meant a paradigm shift to the old institutions. Executives said that there was an initial resistance when moving to evidence-based forecasting but the practice eventually enhanced the quality of decision-making. According to a senior banker, the application of AI pushed the bank to be more analytical and systematic in terms of market analysis.

Faculties accelerated training and skill building of their personnel with more emphasis being placed on AI literacy on non-technical staff and polishing up the expertise of technical personnel. Some organizations have put in place collaborations with universities and international training providers in order to develop sustainable AI capabilities. The fact that continual learning was a focus demonstrated that AI technologies were advancing fast.

Performance measurement systems have emerged whereby AI-specific measures, including model accuracy, confidence interval of predictions and the monitoring of algorithms have been included. Conventional metrics of forecasting performance gave way to more advanced statistical metrics and the validation of models. These shifts demanded huge investments in monitoring and governance systems.

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## **Regulatory and Compliance Issues**

Regulatory compliance was also a multifaceted issue, and there was the creation of a detailed framework of AI governance and risk management by the institutions. There is Model explainability requirements investments in making interpretable AI technologies and documentation systems. The ethics committees are constituted in several institutions to regulate fairness in algorithms and eliminate bias.

Audit and validation processes had to be greatly improved as the complexity and dynamic nature of AI models does not allow the previous approaches to work. Audit methods that worked on the conventional models would be ineffective on machine learning because they require specialized techniques and a new field of expertise. Regulatory reporting requirements will go to cover AI models performance and risk measurements.

Issues of consumer protection played a role in the AI implementation approach especially with respect to biasness of algorithms and fair lending practices. Organizations devoted money in bias detection and mitigation technology to make sure that they adhere to anti-discrimination laws. AI-related transparency requirements gave rise to explanations to customers of AI-driven decisions.

The increased privacy and data security risks with the introduction of AI led to the usage of more serious cybersecurity and data protection privacy regulations. The cross-border aspects of some of the AI services posed even more compliance issues of localization of data and international data transfer requirements.

## **Future Prospects, Directions, and Strategies**

The majority of the participants also professed positive expectations about the future role of AI in financial forecasting, and almost all of them intend to implement it more widely in the next three years. New technologies and applications of AI, including natural language processing to perform sentiment analysis and computer vision to be able to analyze alternative data, all constituted emerging opportunities. Real-time prediction modelling and automatic decision systems were pin-pointed as development priorities.

The development of collaboration strategies shifted towards the partnership with fintech companies, technology vendors, and academic institutions in order to develop their AI capabilities faster. A number of institutions experimented with consortium models of sharing the costs of AI development and regulatory compliance. The Open banking activities were perceived to have contributed to advancement in data availability and AI model performance.

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Most participants expected regulatory changes toward frameworks favoring AI and the need to have more transparency of guidelines and uniform methods of validation. The creation of regulatory sandboxes and innovation hubs were some of the positive trends that favored the implementation of AI. It was considered of concern that international regulatory cooperation should play an important role in AI cross-border applications.

The competitive forces were likely to grow, as AI capabilities had become requisite to lead the market. Executives were forecasting the merger of institutions that had not invested in AI with specialized AI-based financial service providers. With democratization of AI in cloud services, it was anticipated that this would make the game to be a level one.

## **Discussion**

Based on these results, the study not only unveils an incremental but transformational manner of using AI in the financial sector in Pakistan, but it also possesses great value to both theory and practice. The quantitative findings indicate significant increases in forecasting accuracies of 24 to 30 percent across domains in financial matters, which attest to findings internationally except that such gains were a bit higher in this case as it turns out that the accuracy of the traditional methods was significantly lower in emerging markets. The tangible benefits of these improvements realized in terms of cost savings, decision quality and level of risk management enhance the theoretical paradigm, in which AI and related technology are said to be the disruptive innovation in financial services.

In terms of qualitative results, the implementation environment can be described as complex with a strategic enthusiasm offset by very practical concerns. Although competitiveness stimulates the adoption of AI, other success factors go beyond the technological potential to include organizational culture, change management, and regulatory adjustment. The high level of data quality problems parallels the relative insufficiency of data infrastructure in the Pakistani financial sector, which can be interpreted as indicative of the fact that the implementation of AI will necessitate basic data linkage and management system improvements. The skill shortage dilemma is especially severe in the case of Pakistan where a lack of available AI experts combined with implementation bottlenecks makes the country highly dependent on foreign talent/training resources.

The regulatory uncertainty that was observed during the qualitative analysis presents a difficulty as well as an opportunity to the financial sector of Pakistan. In comparison to developed markets where there is an established AI regulatory regime, the young regulatory

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system in Pakistan allows a degree of flexibility with regards to innovation to create uncertainty regarding compliance. The supportive regulatory pattern in practice recently commenced by the State Bank of Pakistan in the area of digital banking transformation looks promising, however the lack of AI-related guidelines in the realm of financial services also demands that the institutions build their own internal governance frameworks that in the future may need to be modified depending on the regulatory changes. This oversight also forms an opportunity in the Pakistani institutions to participate in the regulatory development via engagement in pilot programs.

## **Conclusion**

This is our clear demonstration that, artificial intelligence adoption in financial forecasting will pose a major prospect within the Pakistani financial institutions to improve operational efficiency and predictive accuracy of businesses and the continuing competitiveness of these institutions in this age of digitalization of the economy. The quantitative model shows significant increases in performance across all metrics measured with a spread of 24 to 30 percent gains in the forecasting accuracy and over 75 percent gains in various operational efficiency measurements. These gains can be equated to strong business cases with ROI periods of less than 18 months, meaning that AI investments show stable returns even though a lot of upfront costs and system integration efforts are needed.

The qualitative data help clarify the organizational/ strategic challenges of change that will be needed to facilitate the successful implementation of AI, which is multidimensional, and concerns much more than technological implementation, including culture change, workplace skill-levels, compliance with regulations and management of stakeholders. Pakistani financial institutions exhibit a high level of cognitive sensitivity regarding the transformative understanding of AI but resort low scores on the areas of concern attributed to the issues associated with data quality, lack of talent, uncertainty of regulations, and infrastructural constraints. Based on the best cases of implementation, it is clear that the most successful institutions not only spend a lot on change management, cross-functional integration and extensive training program but also a lot on technological infrastructure.

The findings of the study can be viewed as an addition to the very small literature on the implementation of AI in emerging financial markets as they offer empirical data on possible opportunities as well as challenges (related to developing economies). The numbing paradigm AI studies have shown these technologies to be especially valuable in

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situations in which conventional forecasting techniques are more limited, and in domains where markets exhibit inefficiencies that promise the potential benefit of superior prediction performance. Nonetheless, implementation issues, as indicated, underscore the need to solve underlying problems that deal with data infrastructure, human capital development, and regulations.

The study proves that although the financial sector in Pakistan is not fully utilizing the power of AI with only 17 percent of institutions having maximum utilization capacity, the phase towards its extensive use will inevitably follow it due to its efficiency and competitiveness. The success factors identified in the course of the present study can be used by financial institutions, regulators, and technology providers to support the faster pace of AI implementation and address the risks and difficulties related to the process. The results of the survey are consistent with the hypothesis that AI forms the paradigm shift in financial forecasting techniques rather than an improvement over the existing ones.

## **Recommendations**

Based on the overall review of the AI applications in the financial institutions of Pakistan, a number of strategic recommendations can be found concerning various groups of stakeholders. Development of data infrastructure and the establishment of a governance framework can be viewed as a necessary precondition to effective implementation of AI, with financial institutions expected to focus on streamlining data quality management systems, standardization, and integration capabilities than attempt to implement higher level models of AI. Institutions should strive to use a phased roll out methodology starting with use cases that have the greatest impact and tend to fare the best such as credit risk assessment and liquidity risk forecasting where the analysis found strong performance gains in addition to feasibility in terms of applicability. The development of human capital needs the urgent attention given to the comprehensive training, collaboration with the educational establishments, and recruitment of the AI professionals, as well as, building the internal resource through cross-teamwork and knowledge transfer activities. Regulatory outreach must become a priority as institutions, including the self-regulatory bodies, will be encouraged to engage in regulatory consultation activities and have their voices heard in the design of AI governance frameworks that reconcile the pursuit of innovation with consumer protection interests and financial stability goals.

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